

## ST. RAPHAEL PARISH POLICIES/PROCEDURES

### Alcoholic Beverages

Alcoholic beverages (including beer, wine, and liquor) are strictly prohibited on the premises of St. Raphael Parish. Alcoholic beverages are only permitted for parish events when a liquor license is obtained from the State of Ohio Department of Liquor Control when applicable. Contact parish Accountant no less than 45 days prior to the event for a permit.

### Auxiliary Tables/Chairs

It is the parish policy that we DO NOT lend or rent tables and chairs to anyone for personal use outside the parish grounds.

### Babysitting (Littlest Angels Childcare)

Babysitting will be provided for children ages 2 to 5 years of age on all Sundays of the year, except for Easter Sunday and Christmas. Babysitting is available in the Zwilling Room during the 10:00am Mass.

### Bulletin

Information for the bulletin must be received in the Parish Office by noon on Friday for the following week's bulletin.

### **Bulletin Boards**

**(See Good Shepherd Square/Hallways)**

### Bulletin Inserts

In an effort to reduce the number of weekly inserts, only one (1) bulletin insert per event suggested. Bulletin inserts must be given to the Office Manager in the Parish Office, by Monday prior to when the insert is to be placed in the bulletin.

### Calendar

All activities and events (including the day school/PSR) must be scheduled in the Parish Master Calendar via the Parish Office. ***A facility request form MUST be completed for ALL scheduled events. (See Facility Request Form for more information)***

Please use the facility assigned to you. Do not change rooms without checking with the Parish Office. If a meeting is cancelled, please inform the Parish Office, so the Maintenance Dept. is aware of where and what activities are going on.

All school activities that will be using rooms and areas other than the school proper (both during school hours and after school) MUST be approved by the school principal, who will then contact the Parish Office prior to the activity being placed on the calendar. This includes the church.

Events will be scheduled on a first-come/first served basis.

On Saturday afternoons and Sunday mornings, the focus of our attention is on Mass. Therefore, groups wishing to use the PAC, PAC Kitchen, Lunch Room or Lunch Room Kitchen should not begin event before 5:30pm on Saturday evening (with the event starting at 6:00pm) and 1:00pm on Sunday (with the event starting at 2:00pm on Sunday). The Parish Office will advise and final decision will be at the discretion of the Pastor.

A Facility Request form MUST be completed for ALL scheduled events. This will help avoid the risk of double scheduling rooms, equipment, etc. Facility Request forms are given to the Parish Office first for processing. Do not give forms to Maintenance directly. Last minute changes need to be approved by the Parish Office. Cancellations need to be communicated to the Parish Office as soon as possible.

### **Church**

Other than regularly scheduled Masses and confessions, all use of the Church will be scheduled on the Parish Master Calendar. This includes weekday, weekend and evening events.

Out of respect for the sacred building, the Church should not be used for meetings, gatherings, etc. unless absolutely necessary, especially if the PAC, Lunch Room, Community Room or Raphael Center are able to accommodate the event. **NO FOOD OR BEVERAGES ARE TO BE BROUGHT INTO CHURCH.**

If the Church is used for a function, **NOTHING** is to be placed on the altar or the ambo. (A lectern will be set up for non-liturgical speakers.)

Social Concerns collection boxes and materials, pamphlet racks, information sheets, etc. are to be kept in Good Shepherd Square (gathering area near Prayer Garden).

No materials should be placed on the sanctuary steps.

Any materials that are placed in Good Shepherd Square, on our book shelves, or the counter in the Gathering Area need to be approved by the Director of Spiritual Development. No tables are to be set up in the Zwilling Room hallway.

***NO signs are permitted on the glass doors or walls of the Church.*** Bulletin boards are located in Good Shepherd Square and in the Gathering Area (back of Church). Advertising on the bulletin boards should be coordinated through the Office Manager in the Parish Office on a first come/first served basis.

Unless a function is scheduled in Church, on week days the Church doors will be locked at 3:00 p.m. with the exception of the door closest to the north- portico. This door will be locked at 8:00 p.m. The Church doors will be locked at 5:00 p.m. on Sundays.

### **Coat Room**

Nothing will be stored in the coat room except shoes and personal items during athletic practices in the PAC and Lunch Room. Coat racks are not to be moved from the coat room without permission from Maintenance.

## **Community Room**

The entire **Community Room** can accommodate 160 people seated at tables and chairs. The room can accommodate 220 in a theatre seating arrangement (chairs only). The room may also be divided in two halves when the dividing screen is in place—**Community Room A** (with fireplace) and **Community Room B**.

In order to reserve any portion of the Community Room, there should be a minimum of 20 people per side anticipated to attend the event. There is a coffee bar in each room with a coffeemaker provided. Groups using the coffee bars must provide their own coffee and other supplies and are responsible for cleanup after the event.

During the school year, please be sensitive to school arrival/dismissal times to avoid issues with busses, car riders, etc. Therefore, Community Room(s) will be available from 9:30 a.m. – 2:30 p.m. during the week.

The Community Room is available for funeral receptions for funerals scheduled at St. Raphael Church only. If a family wishes to use the Community Room for a reception, they should contact the Office Manager. What a beautiful way to support a family in their time of sorrow. In an effort to provide compassionate pastoral care for our grieving parish families, funeral receptions **will take precedence** over all other scheduled events in the Community Room. Please note that when scheduling events in the Community Room, the non-funeral related meeting/gathering may have to be cancelled or relocated to another available room if a funeral reception is scheduled. There will be ample time to contact members of your group in case a funeral reception is scheduled.

Alcoholic beverages are prohibited on the premises of St. Raphael Parish, including the Community Room. *(Please refer to the “Alcoholic Beverages” section of the Policies/Procedures.)*

If sound equipment is needed, please contact Director of Spiritual Development.

## **Concession Stand**

Stacey Nye will act as coordinator of the Concession Stand. Requests to use the Concession Stand will first go through Stacey who will then check availability in the parish calendar. A coffee maker will be provided for use in the Concession Stand.

If a group is using the Concession Stand, they must provide a monitor to be posted at the PAC doors to be sure no one brings food or drinks in the PAC. Stacey will be responsible for checking to be sure a monitor is scheduled. **No signs are to be taped on the walls.**

The groups or individuals using the Concession Stand are responsible for providing all of their own supplies for their event-paper products, cleaning supplies, etc. They are responsible for clean up and removal of all items. (including trash from the concession stand at the conclusion of the event. All leftovers should be removed as well.)

Pepsi products are to be used exclusively in the Pepsi cooler in the Concession Stand. (No other brand of drinks may be placed in the cooler.) Separate portable coolers may be brought in containing products other than Pepsi. Plastic bottles/cans only-no glass containers.

The parish owns a popcorn machine which may be used by any interested parties-but they must provide all the necessary supplies and clean the machine after use. Instructions/training the groups on proper use of the popcorn machine will be provided by Stacey Nye.

### **Defibrillator**

Located inside PAC, Ushers' Room in Church and the School Clinic.

### **Donut Sales**

Parish organizations/ministries sell donuts during the school year in the Lunch Room.

The various ministries schedule their sales through the Administrative Assistant, either on a regular rotation or by special date requests. Donut sale sign up forms are emailed to each ministry leader (or designated donut sale representative) in the late spring for the following school year. The schedule begins in August and goes through the end of May.

The ministries are responsible for providing all supplies, set up, and clean up for their assigned sale(s). The scheduled ministry must contact Fragapane Bakery by 1:30pm on the Thursday prior to their sale to confirm the number of dozens of donuts to order. Each week, an email from the Administrative Assistant will be sent to remind the ministry of their upcoming scheduled donut sale.

The ministry must pay Fragapane Bakery on Sunday when the donuts are delivered to the Lunch Room (between 7:30 and 8am). Payment to the bakery is the responsibility of the ministry. Proceeds from the sale must be turned into the Parish Office and will be given to the ministry for their use.

### **Dumpsters (Trash)**

The parish has contracted for two dumpsters for general use and they are emptied on Monday, Wednesday and Friday each week.

### **Emergency Closing Policy**

The policy for school closing follows the plan used by the Bay Village School System. If Bay Village Public Schools are closed, St. Raphael is also closed. Both PSR/Day School follow this policy. If school and/or PSR are closed for snow or other emergency reasons, all student-related and non-student activities/meetings will be cancelled for the evening.

### **Eucharistic Adoration**

Held 10:00 a.m. Friday thru 4:00p.m. Saturdays in the Franciscan Chapel. From 3:30 to 3:50 p.m. on Fridays, there will be a children's (family) program, a time of Adoration suited to children of all ages. The Adoration time will consist of a short explanation, prayers, quiet and song. If the Parish is closed due to emergency, Adoration is also cancelled. (See Emergency Closing Policy above.) Family Adoration, sponsored by HSM, takes place on the third Sunday of each month from 7:00-8:00 p.m.

### **Facility Maintenance Request**

Request applies to all maintenance except that which is clearly an emergency. In case of emergency, please call the Parish Office, School Office or Maintenance Department.

### **Facility Request Forms**

Upon determining a date or dates for a meeting, retreat, or event, please first consult the Parish Master Calendar located in the "Parish News" section of the parish website. Meetings and activities may be added at any time throughout the year by filling out a "Facility Request and Set Up Form" online (also located in the "Parish News" section of the website). Paper forms are available at the Parish Office. A form must be on file at the office for all events, even when a special set-up is not required. Requests will be filled on a first come/first served basis. Requests will not be filled over the phone.

Forms are due at least two (2) weeks in advance of the event/meeting/activity. This ensures that the Office and Maintenance Staff can assess and prepare for set up/clean up and equipment needs, as well as clarify any questions. An email from the Office Manager verifying and approving the request will be sent within 48 business hours of submittal.

A separate request form is required for the use of the Lunch Room or PAC kitchens. It will be sent once original Facility Set Up and Request Form is reviewed.

### **Fire Alarm**

In the event the fire alarm is triggered, the Bay Village Fire Department is automatically alerted and are on their way. ***Evacuate and allow the Fire Department to arrive and handle the situation.***

### **First Aid Kit**

In case of emergency, first aid kits are kept in the Maintenance Office, Sacristies, Ushers' Room, PAC Kitchen, Lunch Room Kitchen, and Parish Office Kitchen. Defibrillators are located in PAC, Ushers' Room and School Clinic.

### **Franciscan Chapel**

Scheduling of Franciscan Chapel requires Facility Request Form given to the Parish Office. Same regulations apply to church and chapel.

### **Good Shepherd Square/Hallways**

No signs or posters may be posted on any walls, windows or doors. (Check with the Office Manager to request permission to post inside the appropriate bulletin board or "bulletin board" case.) If individuals or groups wish to advertise a project, they should arrange with the administrative secretary to use the Lunch Room

Good Shepherd Square, main entrance and Zwilling Room hallways are to be kept clear at all times of all coats, shoes, backpacks, etc. Sports teams are also asked to keep Good Shepherd Square free of clothing, shoes, coats and other personal items. These items should be stored in the locker rooms or in the coat room in an effort to provide an atmosphere of comfort and welcome and to enable people to enter and exit the Church and other facilities freely.

No sports activities are to be conducted in Good Shepherd Square. Sporting equipment should be kept in the PAC or Lunchroom-not in Good Shepherd Square or hallways. For safety reasons, individuals and teams waiting to enter for practices/games must refrain from bouncing balls, swinging bats, practicing drills, etc. outside of the PAC or Lunch Room.

### **Incident Reports**

If an accident (bodily injury, vehicle, equipment) should occur on St. Raphael property either by an employee, parishioner, or visitor, a confidential incident report is required by the Diocesan Insurance Office within 24 hours of the occurrence.

If the accident should occur during regular business hours, notify the Administrative Director immediately, who will gather the required information and file the proper report with the Diocese.

If the accident should occur outside regular business hours, please gather detailed information (name, phone number, description of accident, etc.), and forward to the Administrative Director as soon as possible-the following morning or Monday following the weekend. The Administrative Director will then convey the correct paperwork and information to the Diocese. Confidential incident reports are available in the Ushers Room.

### **Lecturers (Speakers)**

If a group or organization is considering inviting a speaker from outside the parish to make a presentation at St. Raphael, please discuss with Fr. Tim Gareau prior to extending the invitation to the speaker.

### **Locker Rooms**

**Coaches are to check locker rooms before and after their scheduled practices, including toilet stalls to be sure that the locker rooms are clean and nothing has been left behind.** (See Good Shepherd Square/Hallways). A schedule will be provided by Athletics in the event locker rooms are left in disarray and coaches can be notified.

### **Lunch Room/Lunch Room Kitchen**

Used for Day School lunch periods during school days.

Donut sales will be held most Sundays of the year in the Lunch Room.

Parish organizations may use the Lunch Room for various ministry events after scheduling with the Parish Office and Master Calendar. Facility Request Forms are required.

Maintenance personnel will be responsible for setting up/putting away permanent tables/benches for safety reasons.

The groups or individuals using the Lunch Room Kitchen are responsible for providing all of their own supplies for their event, such as, paper products, cleaning supplies, etc. They are responsible for clean up and removal of all items (including trash) from the kitchen at the conclusion of the event. Remove all leftovers from the kitchen, including the refrigerator and freezers. Minors must be under the supervision of an adult in the Lunch Room Kitchen.

Athletics (volleyball, basketball, baseball) practices use the lunch room after scheduling through the Athletics scheduler with approval from the Office Manager.

Sports teams are asked to keep the Zwilling Room Hallway free of clothing, shoes, coats and other personal items. Sporting equipment should be kept in the Lunch Room, not in the hallway. NO gum permitted in Lunch Room or PAC.

Sound system available when requested. Please see Facility Request Form.

**Maintenance Staff Schedule**

**Monday-Friday**

6:00a.m.-10:30pm

Monday: Keith Benya 6:00-3:00  
Jennifer Becker 6:30-2:30  
Jim Stamper 6:30-2:30  
Jeff Nickerson 2:30-10:30  
Butch Chebra 5:00-10:00  
Zach Mitzel 4:00-9:00

Tuesday: Keith Benya 6:00-3:00  
Jennifer Becker 6:30-2:30  
Jim Stamper 6:30-2:30  
Jeff Nickerson 2:30-10:30  
Butch Chebra 5:00-10:00  
Zach Mitzel 4:00-9:00

Wednesday: Keith Benya 6:00-3:00  
John O'Sullivan 6:30-2:30  
Jennifer Becker 6:30-2:30  
Jim Stamper 6:30-10:30  
Jeff Nickerson 2:30-10:30  
Butch Chebra 5:00-10:00  
Zach Mitzel 4:00-9:00

Thursday: Keith Benya 6:00-3:00  
John O'Sullivan 6:30-2:30  
Jennifer Becker 6:30-2:30  
Jim Stamper 6:30-10:30pm  
Jeff Nickerson 2:30-10:30  
Butch Chebra 5:00-10:00  
Zach Mitzel 4:00-9:00

Friday: Keith Benya 6:00-3:00  
John O'Sullivan 6:30-2:30  
Jennifer Becker 6:30-2:30  
Jeff Nickerson 2:30-10:30  
Butch Chebra 5:00-10:00

**Saturday**

7:30 a.m.-3:30 p.m.

John O'Sullivan

**Sunday**

7:30 a.m.-3:30 p.m.

John O'Sullivan  
Zach Mitzel 12:00-5:00

### **PAC (Parish Activity Center)**

Because of liability/insurance reasons, the PAC may never be rented out or used by outside groups other than Diocesan related functions or Pastor's discretion.

**No food, drink or gum is permitted in the PAC unless special event. Water bottles are permitted. Do not reinforce tarp with tape. Maintenance uses tape that does not leave a residue on the tarp.**

**The stage is off limits to students to sit on, run, play, etc. unless they are supervised and there for a purpose (concert, drama rehearsals, etc.)**

**All coaches are required to sign in and out of the PAC being sure to check the condition of the PAC/locker rooms before and after their assigned practice.** (See Locker Room)

The following will be taken care of by the Maintenance and/or Parish Staff and MUST be requested using the Facility Request form:

Basketball Baskets

Bleachers (For safety reasons, individuals are not permitted to sit on top of bleachers when bleachers are closed.)

Chair Storage (under Stage)

Lights

Mesh gym dividers

Scoreboard and Scorers' Table

Sound System (See Sound Equipment at end of procedures.)

Stage Lift

Stage Lights

Stage Partitions

Stage Steps (Portable)

Stage Video Screen

Table Storage (Rear Storage Area)

Tarp (Requests for floor cover must be in writing in a timely manner.)

Volleyball Nets (Stored behind stage by electrical panels.)

- AT NO TIME SHOULD PROTECTIVE PADDING BE REMOVED FROM PAC OR LRm.

### **PAC Kitchen/Kitchen Procedures**

Stacey Nye is the coordinator of the PAC Kitchen. Requests to use the PAC Kitchen will first go through the Parish Office by means of a "Facility Request and Set Up Form" submission. Once availability has been determined, the administrative secretary will then contact Stacey Nye.

The groups or individuals using the kitchen are responsible for providing all their own supplies for the event (paper products, serving utensils, cutlery, aluminum foil, etc.). They are responsible for cleanup and removal of all items, including trash, at the conclusion of the event. Please refer to the "Kitchen Policies and Procedures Form" for more details.

All minors must be under the supervision of an adult.



### **Parish Office Hours (Currently In Effect)**

Parish Office hours are Monday-Saturday 9am-5pm and Sunday 8:30am-12:30pm.

A locked mailbox is available at the door of the Parish Office for dropping off items after hours.

### **Parking**

School Staff members/parishioner parking in main parking lot.

Parish Staff members/visitors parking in Parish Office lot.

### **Prayer Garden**

Available for ministry related groups.

### **Pulpit Announcements**

The Administrative Assistant, in the Parish Office is responsible for coordinating pulpit announcements.

Requests for pulpit announcements should be received by 5:00pm on the Wednesday prior to the weekend the announcement will be made.

The Parish Staff reserves the right to edit submitted requests. ONLY staff members are permitted to change announcements after they are placed in the binder.

### **Security**

Safety and security are essential to our parish facilities. All outside doors must remain closed. The school doors are locked during school hours. Do not prop open doors that are locked at any time. Security measures are in effect during the day and evening hours.

### **Shopping Certificates**

Shopping certificates are sold at the Parish Offices ONLY during regular office hours.

### **Signage**

No signs on walls or doors. Signs must be submitted to Stewardship Director. Any exterior signage needs to go through Stewardship Director, to be approved by City Council.

## **Sound Equipment**

There are four sound systems:

- Church
- Community Room
- Lunch Room
- Parish Activity Center (PAC)

### **General**

All parish events, especially those requiring sound or multimedia facilities (projector, camera, computer, etc.), must involve a member of the Parish Staff. Use the “St. Raphael Parish Directory” sheet showing the parish commissions (ex. Worship Commission, Spiritual Commission, Education Commission, etc.) as a guide to determine the appropriate parish staff member.

The specific requirements for any sound/multimedia equipment must clearly be shown on the Facility Request Form including any equipment, microphones, cables, etc., required. Also show equipment and/or cables that will be provided by the event coordinator and/or speaker.

### **Church**

The sound panel in the sacristy should only be opened with the involvement of the appropriate parish staff member. The use of the external microphones requires a staff member’s assistance. The volume controls at the top of the panel, wireless microphone units on top of the cabinet, and the master volume control on the right side of the cabinet, should not be adjusted without the involvement of a member of the Parish Staff.

### **Lunch Room**

The sound system for the Lunch Room includes various portable components including speakers, control panel, microphones, stands, and cables. Any non-school events designated for the Lunch Room require the involvement of a member of the Parish Staff.

### **Parish Activity Center (PAC)**

The PAC has a sophisticated and user-friendly multimedia system designed to meet most audiovisual requirements of the parish community. The two major components are shown below.

It is imperative that a member of the Parish Staff is involved in any event in the PAC requiring any audio visual equipment, even when the event planner/coordinator has previously worked with the equipment.

Most of the equipment control can be handled from Touch Panel including:

- Turning on/off the main sound system
- Turning on/off the digital projector
- Raising and lowering the projection screen
- Turning on/off the connection from the digital projector to one of the two special laptop port connections
- Turning on/off the connection from the digital projector to the DVD player or the CD player located in the Main Control Panel
- Controlling the volume and mute of (General) microphone jacks located on or near the stage

Controlling the volume and mute of the wireless microphone that is stored in the Main Control Panel

Access to the normally-locked Main Control Panel is required for the following:

- DVD Player for inserting or removing a DVD

### **Use of PAC Audio and Computer Equipment**

The following items are stored in the Parish Office:

- PAC microphone cords and hand held microphone
- Wireless microphone
- Microphone stand
- Laptop computer hook-up cords

#### Wi-Fi

If your computer needs access to the parish wi-fi, a member of the parish staff can help.

If your group needs to use any of the above equipment, you must contact one of the following Parish Staff members to reserve the items needed.

Deacon Mark Cunningham  
Dr. Andy Kereky

Miss Terri Telepak  
Mr. Bill Toler

Once you have reserved the equipment with one of the Parish Staff members, you can pick up the needed items at the Parish Office the day of your event and take them directly to the Parish Activity Center.

You will be asked to give your name, the parish group/event that is using the equipment, and a phone number where you can be reached.

The items **MUST** be returned immediately after the event to the Parish Office where you will sign off that the borrowed items have been returned.

If the office closes prior to the end of your event, you MUST make arrangements with the Parish Staff member who reserved the items for you, as to how and when the items will be returned.

**AT NO TIME SHOULD THE EQUIPMENT LEAVE THE PARISH PROPERTY!**

**Please contact one of the above Parish Staff members with any questions.**

The key to the Main Control Cabinet is kept in the Parish Office. The member of the Parish Staff will lock/unlock the cabinet as required. If the staff member provides the key to the event planner/coordinator after training, it is that person's responsibility to return the key to the Parish Office immediately after the event.

Specific instructions on the use of the Touch Panel and Main Control Panel, as well as the layout of the microphone and computer ports, can be found hanging on the left side of the Main Control Panel.

Contacts:

Keith Benya	Maintenance (Day) x7507	Jeff Nickerson (Weekday Evenings) x7509 (Maintenance, Facility Set Ups, etc.)
Maureen Mayer	Administration Director x7776	(Incident Reports)
Colleen Maher	Office Manager x7768	(Bulletin, Calendar, Facility Requests)
Bill Sheehan	Accountant x7771	
Open Position	Admin. Assistant x7765	(Pulpit Announcement, Donut Sale)

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